

2010



# Annual Report 2009-2010



**Navjyoti Development Society**

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## From Secretary's Desk



Dear Friends,

This is my pleasure to present the Annual report of Navjyoti Development Society for the year ending 2010. As per my experience the year has been remarkable in terms of expending the activities of the organization, intervening into new area of work and joining hand with new partner like EEJP on environment and occupational health issue. It is raising time for the organization to intervene in various social issues. Being the Chief Functionary I found lot of opportunity to introduce the organization with other funders and partners.

Working with Delhi State Aids Control Society, NCT of Delhi has been a superb experience particularly in terms of working with HRG and motivating them for prevent themselves from HIV/AIDS. The program was to prevent a particular community from HIV/AIDS through promotion of condoms, awareness, peer groups and advocacy. Obviously this was not a simple task. Our hard work brought significant outcome in the program.

Since last couple of years, NDS has been working in close association with Charities Aid Foundation India. Partnership with CAF India is evidence of our best effort in the field of education and health. CAF is associated with us in Education project at NOIDA and Heath project in Sonepat District of Haryana. The education program at NOIDA is focusing on nutrition and education for small children. Since the incidence of gruesome murder of children came in light, parents are very cautious and concern about the security of children. Even they are not ready to send them to school. In such situation, NDS has built up trust and confidence through better education and nutrition facility to the children in the centre.

In Sonepat district, we had responsibility to run two OPD centre in 3 villages and provide best doctor facility with good medicine. No doubt that we were succeeded to achieve our target. This is a new area of work and I hope coming period will be fruitful and achievable.

Working with Samajik Suvidha Sangam, a Delhi Govt. program, has been a good experience particularly in terms of reaching to the poorest of poor, building reputation, increasing skill of staff and developing linkages with various Govt. departments. Though NDS has been working for last twenty years, it has never been such good program of govt. in past. Okhla Industrial area has been selected as catchment area. The objective of the program is to focus on development of women particularly living in deprived situation and provide them all round support so that the status of women can be improved in the society.

The fourth achievement was to joining hand with an international funding agency namely Global Green Grant Fund working for environment and occupational health issues. Though the support of the grant was small, but certainly it has given opportunity to the organization to build up its image in the area of advocacy and networking. This is a new area where NDS has taken step forward.

Thanks to all partners, friends and members who supported the organization to carry forward its mission. Our special thanks to ANM Associates, the CA organization which has provided time to time support.

## Activities: At a Glance:

### Education:

Access to education is a constitutional right of a child. But children of urban slums and underprivileged are still left out from this privilege. There are so many causes which stop a child to be part of education system. Poverty is one of them, which makes the child force to work by helping the parent to support financial burden of the family.

#### RAVAH:

- *No. of children covered: 180*
- *No. of children admitted in Govt. school: 75*
- *No. of children provided nutrition support: 62*
- *No. of children covered under NFE: 92*
- *No. of children covered under REC: 30*

#### Nai Disha:

- *No. of children covered: 250*
- *No. of children mainstreamed: 102*
- *No. of children covered under Balwadi: 73*
- *No. of children covered under REC: 62*

Keeping in mind that education is best tool to bring change in the society, we have had education program for all age group of children irrespective of cast, creed, religion and gender.

We worked with two partners namely Business & Community Foundation and Charities Aid Foundation India. The working area was different as we were covering nearly 250 children in Okhla Industrial Area in support of BCF and CAF was providing support for nutrition and education in Nithar village for nearly 180 children.

Working with BCF in Okhla industrial area has been priority in terms of providing support to school going children. The main focus of the organization was mainstreaming of children and supports them in their day to day study within the community.

Child education has been focus area of the organization since inception. Believing with fact that education is an important tool to bring change in the society, NDS is focusing on girl child education in all over its programs. It has been come through our grassroots experiences that need to establish supporting school system for deprived children is still very much required.



Mainstream data:

- At Nithari : 75 children
- At Okhla : 102 children
- At Dwarka: 144 children

School Dakhila Abhiyan is a mission of NDS that achieves goal and objective. At Dwarka, the education program ended previous year, realizing social responsibility, we kept continuity of the program till July 2009 and achieved 100% goal through mainstreaming more than 144 children in govt. schools.

Same story was adopted in NITHARI where NDS is focusing on nutrition support and pre-primary education in association of ADOBE/CAF India. The task of mainstreaming was huge. Networking and advocacy with local authorities was tough to see the attitude of govt. employees. To motivate and aware the community, we have adopted many tools such as organizing rallies & street plays, conducting meetings with community & local governance, using Posters and Banners and conducting door to door visits.

From slums of Okhla Industrial Area, we have given more emphasis on mainstreaming of children in association with Business and Community Foundation. With the support of BCF, many children got education opportunity and facility at their door steps. The significant of the program was the attendance of female in the centres with their young brothers and sisters.

## Target intervention Program:

The program has significant outcome during the period in form of establishment of rapport in the community, gaining the trust of beneficiaries and providing best medical facility to them. As we all are well aware about the history of HIV/AIDS, we know that this deadly disease has killed millions of people all over the world.



Sexual transmission is one of the major carriers of HIV/AIDS. The program was focused on prevention as well as curative aspect. We have achieved above than set target. Our target area was Dakhinpuri, Khanpur, Ambedkar Nagar and Chirag Delhi. During the program we found that most of HRGs in this work are due to social and economical obligation. They belong to different part of the country, migrated to metro city for livelihood and got indulged into sex work. We have been able to render medical treatment for STI to more than 800 patients falling under High Risk Group along with counseling sessions. We have been able to convince more than 1000 females practicing high risk behavior to go for regular HIV Test.

Our team working for HIV Awareness has been putting constant effort to bring about behavior change and convince them to adopt safe sex practices and develop health seeking behavior. Today HIV/AIDS is one of the major causes of diseases and death among people aged 20-44 is common. In order to combat the spread of HIV/AIDS, and preventive measure infection of HIV amongst the commercial sex workers, the program has been one of the major activities of the organization. The name of the project is SAHYOG, which mean cooperation. Though we had started the program couple of years back, it was pre-testing period. Actual program has been started from April onwards in collaboration of **Delhi State Aids Control Society**.

The target was nearly 1000 population of venerable segment of the society living in south Delhi district. Apart from the above said activities, we had program of networking with local stakeholders, police, health departments etc. Though it was a new area of work for the organization, we achieved our goal provided lot of hurdles and technical support. A strong group of peers has been prepared at the grassroots level which is efficient to tackle any situation arises in the community.

#### **Program in figures:**

SN	Activity	Number
1	STD/ RTI patients treated	451
2	No. of syphilis cases treated	362
3	No. of counseling session	1671
4	No. of awareness camp	02
5	No. of HRG population	1206
6	No. of condom distributed	218522
7	No. of testing HIV	1153
8	No. of HIV Positive found	1153
	Patients visited in the clinic	06

### **Gender Resource Centres:**

Now this program has completed one and half year. This is one of the ambitious programs of Delhi Government with objective to reach poorest of poor. NDS always prefer to take such programs where possibility to bring hidden potential of deprived section of the society exists. This program somehow fulfills the objective of the organization. This program has become the model for the organization. The objective of the program is to reach downtrodden people who are still deprived of govt. welfare schemes and facilities particularly women.

The program caters two types of activities:



1. Delivery system; where we focus to provide vocational training to the women, education facility to all kind of children, health and doctor facility to women and children. Empowering women is core issue of the program. The target to cover 1 Lakh population of the area. Though this is a small effort in terms of targeted population, we try to reach each and every beneficiary.
2. Help - desk; an umbrella of various schemes and information related to govt. and easily available for any person such as ration card application, widow assistance, Mamta scheme, Ladli scheme and so on. The objective is to provide door step facilities to each residence without any discrimination.



In this regard, data collection and survey of each family in the area has been a very important point for making program successful. It helped us to make door to door contacts, rapport building and information of each family living in Okhla Industrial Area phase-I.

## Outcome of Gender Resource Centre: At a Glance:

SN	Activity	Number
1	Survey (households)	12045
2	Door to door visit	5500
3	Total community meetings on various issues	120
4	Total Beneficiaries Availing Information Under GRC/SK =	6182
5	Total beneficiaries referred by Suvidha Kendra	523
6	Total enrollment in RSBY	1961
7	Total beneficiaries received RSBY card	1915
8	Total beneficiaries availed RSBY benefit	75
9	No. of certificate camps organized	01
10	No. of beneficiaries of camps	931



SN	Activity	Outcome
1	Conducting cutting & tailoring, beauty culture trade, computer education course for women and girls living in Okhla Industrial area	<ul style="list-style-type: none"> <li>310 beneficiaries enrolled and out of that 282 got passed out</li> <li>Out of 282 nearly 39% beneficiaries either got the job or doing independent work</li> <li>35 beneficiaries got direct job in garment factories, parlors and shops</li> </ul>
	Conducting Non-formal education classes for out of school children	<ul style="list-style-type: none"> <li>129 children enrolled in non-formal classes</li> <li>82 children have been mainstreamed</li> </ul>
	Conducting adult education classes for women of the area	<ul style="list-style-type: none"> <li>63 women got enrolled so far and</li> <li>33 women completed the adult education course &amp; became semi-literate</li> </ul>
	Conducting Remedial education classes for school going children	<ul style="list-style-type: none"> <li>68 children are being supported under REC and providing support in their study</li> </ul>
	Conducting weekly OPD for the people who are deprived of health and facilities	<ul style="list-style-type: none"> <li>46 OPD have been conducted till March 10</li> <li>3267 beneficiaries availed the facility</li> <li>29 patients have been referred to Govt. Hospital</li> <li>10 camps have been conducted till March 10</li> <li>2398 people availed the facility and being treated</li> <li>HIV/AIDS and TB were also the area of awareness during the camps. <b>This was our extra efforts</b></li> </ul>
	Conducting monthly health awareness camps for the community	<ul style="list-style-type: none"> <li>52 patients referred through various health camps</li> <li>11 nutrition camps were conducted till March 10</li> <li>847 beneficiaries were covered and various issues related to good health were covered</li> </ul>
	Conducting nutrition camps for women particularly eligible and pregnant	<ul style="list-style-type: none"> <li>52 visits were organized till March 10</li> <li>51 cases were registered</li> <li>21 cases were solved by GRC</li> <li>6 cases were referred to various institutions</li> </ul>
	Providing legal counseling and legal support to the women particularly victim of domestic violence and social injustice	<ul style="list-style-type: none"> <li>771 people received various legal information</li> </ul>

### Crèches:

The program has been implemented since 2007. The program is being supported by Delhi Social Welfare Board. During the period, we covered nearly 52 children under the two crèches in Okhla Industrial area.



Though the amount of support is meager and inefficient, we met expenses through donation and contribution. Grant for the program has been a setback of this program. Therefore NDS is planning to surrender the project to the department in coming year.

The objective of the program is to provide nutrition and pre-primary education support to the small children living in slums and resettlement colonies in and around of Delhi. But the support is too meager to achieve the goal. Therefore we always run this type of centre with the help of donation and community contribution

The outcome of the program has been observed in form of preparation of children for mainstreaming and interest of children to join the centre. Parents also feel comfortable when children are in the centre because during this period mother also go for work in nearby area. Providing health facility to the women and children in the centre has been the priority area of work in collaboration of nearest dispensary. During period we have organized 12 such camps and covered nearly 20, thousand population.

### Vocational Training program:

We had had two computer training centres each in phase 1 and phase 2. In phase two NDS has been running computer training program for last two years with the help of German Embassy and Business and Community Foundation. The honorarium for computer teacher was partly provided by Business & Community Foundation and CAF donation.

The second training centre was supported by Mission Conversance focusing women empowerment. This training centre ended its first batch in the month of February 2010.

In both the centre we had more than 100 beneficiaries who have completed their course and some of them also got the job.



# Reproductive & Child Health Program:

## 1. In Delhi:

The program has been implementing in association with SOSVA (North) in Khanpur Dakhinpuri Area for last two years with nearly 20,000 populations. The major focus of the program was to motivate people for institution delivery, child immunization and moreover family planning process. In fact the program was not enough to cover entire area of Khanpur. Since last one decade the population of the area has increased trice times while the facilities remains same. This is a rehabilitated colony of 1975. Most of the people belong to SC/ST. women and child health is secondary option for them. Earlier most of the births were taking place at home or private hospitals.



• <i>No. of eligible couple registered</i>	656
• <i>No. of counseling session held</i>	594
• <i>No. of condom distributed</i>	1997
• <i>Female sterilization</i>	65
• <i>Male sterilization</i>	02
• <i>No. of health camps held</i>	13
• <i>No. of patients treated in OPD</i>	2032
• <i>No. of institutional deliveries</i>	281
• <i>No. of adolescent meetings held</i>	23
• <i>No. of eligible couple meeting held</i>	28
• <i>No. of house visits made</i>	9872
• <i>No. of ANC/PNC camp organized</i>	16

## 2. In Haryana:



Glaxosmithcline Company is an international baby food production company, situated in Palari village at District Sonepat, Haryana. Though the company has been conducting various community welfare programs for last many years, this is first time when they have taken initiative to cater health services to the people living in and around of the area.

NDS became first partner to run the program in close association of Charities Aid Foundation India. The objective of the program is to provide basic treatment facility to the poor people who are deprived of the health facility and living especially in and surrounding area of factory area.

Since inception of the project, gradually but steadily, NDS has achieved its goal. For example, we have conducted awareness camps for the villagers, adolescents and stakeholders on various issues in order to sensitize them about their health.

Two OPD centers have been established each in Palari and Jhundpur villages with staff of 2 OPD Assistant, 2 ANM and 2 HSW, covering a population of near about 7178. MBBS doctor facility has been provided with branded medicine which helped us in creating trust among the people.



### Our learning's:

- We found that the community awareness is most important component to bring behavior change in the community
- Regular contact with the beneficiaries most required component of the program
- Regular intervention with adolescents is much required factor to bring change in behavior of young generation
- Regular meetings with other stakeholders is important to involve them in the process of sustainability
- There is urgent need to generate accountability among govt. authority to take responsibility of providing health facilities in the area
- Since inception of the program we must ensure the involvement of the community

### Outcome:

- ⊕ Outcome of community activities such as awareness camps and school adolescent program has inspired us to keep continue the effort in the area. The success of these awareness camps we can estimate by the number of participants (1400) which were getting higher in each camp. Now the villagers not only recognize us but understand the importance of the project as well.
- ⊕ More than 4000 poor patients have been treated during the period and got 90% cured
- ⊕ Higher institutional registration and birth without any still birth
- ⊕ Trust among people through service of branded medicine and doctor facility
- ⊕ Treatment benefit through best counseling and guidance
- ⊕ Involvement of other stakeholders such as village Panchayat motivated us to take more responsibility of providing health facility in the area

During the period we observed that around 55% of the families avail service of untrained Daies during the child birth, which at high risk. To reduce this risk we had conducted programmes for the trainings of Daies/Ayas in both the villages. Training of Health workers and volunteers, time to time, improved the quality of health care in the area. Life skill training for adolescents has given positive impact in terms of understanding the means of personal hygiene and health care. We covered nearly 200 adolescents through this program in the area.

## Mahila Panchayat Program:

Mahila Panchayat program is an ongoing program which was started in the year 2001 in association with Delhi Commission for Women. After lots of ups and downs, in the year 2006, the program again restarted and closed down in the month of Nov.2009. This was the set back of the program as our efforts went in ineffective. The objective of the program is to support and protects women suffering from any form of domestic violence as well as conducts various awareness camps in the community for women.



### Cases dealt by Mahila Panchayats:

1. Dowry	11
2. Bigamy	16
3. Alcoholic	28
4. Maintenance	22
5. Beating wife	14
6. Domestic violence	07
7. Cases referred to other agencies	06
8. No. of family counseling	109
9. No of hearing of cases	173

The drawback of the program was untimely financial support from Delhi Commission for Women to the partner NGOs. Meanwhile, DCW adopted a positive attitude in form of evaluation and monitoring at field level with objective to observe impact of the program.

Though we were working with 4 Mahila Panchayat in 4 different areas, we observed that women are keen and eager to listen and solve the problems of any complaint, but they do not have legal power to go further. They require having I-card or such type of recognition. Since long NGOs have been requesting for I-card to DCW the matter is still pending.

## Networking on Occupational Health issue:

Though on health issues, NDS has been working for long time, focusing on occupational health is a new area of intervention. Global Green Grant Fund, a USA based organization provided a small support to the organization to raise the issue of victim of silicosis in India. NDS worked on the issue in association of PRASAR, a voluntary organization. In the month of December a new partner EEJP joined hand on this issue and we had taken it as a challenge. EEJP is an international organization, working on human health and nature for long time in India. Again the program was launched in collaboration of PRASAR organization which is expert in occupational health and study.

### Our partners:

- Global Green Grant Fund, USA
- Charities Aid Foundation India
- Business & Community Foundation, New Delhi
- SOSVA (North) New Delhi
- Samajik Suvidha Sangam, Delhi Govt.
- Delhi Social Welfare Board, New Delhi
- Delhi State Aids Control Society, New Delhi
- German Embassy, New Delhi
- Delhi Commission for Women, New Delhi
- EEJP New Delhi
- Individuals donors and
- Community

## Conclusion:

It was an excellent era in the history of the organization. The year is evidence of achievement of the organization. New partners joined hand on various social and developmental issues and new projects were launched in Delhi as well as in NCR area. We also learnt that good partnership brings strength in the organization and selection of partner must be top priority. We also learnt that the grant does not make any sense, the issue matters and we should be responsible to the community.